

**Q1. What Operating System does Openfind Mail2000 support?**

Mail2000 support 3 operating systems currently, including FreeBSD, Linux and Solaris.

**Q2. Does Mail2000 support Windows System?**

Mail2000 is developed for unix based operating systems; therefore, its does not support Windows System now.

**Q3. How many users can Mail2000 support?**

Mail2000 is the carrier-grade system, supports over hundreds of thousands of users at minimum.

**Q4. Does Mail2000 support accesses from common mail clients such as Outlook and Outlook Express?**

Yes, Mail2000 compiles with the most internet standards including SMTP, POP3, IMAP4, also supports secure encrypted connection (SSL/TLS) over these protocols.

**Q5. What optional modules does Mail2000 provide?**

To meet the various needs of enterprises, Mail2000 provides optional modules for users, including Anti-Virus Module, Document Preview Module, Group Management Module and Authentication Module. (Refer to product datasheet for detailed modules list)

**Q6. Does Mail2000 offer the built-in Anti-Spam function?**

To secure and protect the mail system, Mail2000 provides with basic built-in spam protection functions such as Mail Filters, Block List, and Safe Senders/Recipients. Users can block unwanted emails by adding the source IP, Hostname, or Email Addresses into block lists.

**Q7. Can we integrate our current Anti-Virus product with Mail2000?**

Mail2000 can integrate Gateway based anti-Virus solution with standard SMTP mails forwarding. Please consult the admiration manual and your anti-virus vendor for integration details.

**Q8. What is the difference between Gateway based Anti-Virus and Mail2000 built-in Anti-Virus Module?**

Comparing with the Gateway based solution, Mail2000 built-in Anti-Virus Module provides all emails processed directly through the mail server, ensuring that no emails can be delivered without being scanned. In addition, with the built-in solution, the email transmission efficiency can be greatly improved.

**Q9. Is it possible to use existing LDAP server with Mail2000 to centralize user accounts management?**

Yes, the enterprise can easily integrate Mail2000 with its user accounts on LDAP, Active Directory, or other systems as well as implementing Single Sign On (SSO) according to the requirements. Please consult with the resellers/distributors, we will provide completed suggestions after clarifying the detail information.

**Q10. Does Mail2000 provide fault-tolerant architecture?**

Yes. Mail2000 can be deployed with Layer-4 Switch, NAS and multiple servers to form a redundant and fault-tolerant mail service. With the flexibility of Mail2000, other fault-tolerant architectures are also possible. For detail information, please consult with the resellers/distributors, we will provide completed suggestions to meet your requirements

**Q11. Should we choose to install the version of Single-Domain or Multi-Domain?**

Usually, if you only use the mail system to receive messages with one domain, we suggest you to consider the Single-Domain version. However, if your company only wants to setup one mail server and needs to receive messages with multiple different domains, we suggest you to purchase Multi-Domain Module.

**Q12. What is the difference between the version of Single-Domain and Multi-Domain?**

To provide email accounts with different domains for Multi-Domain version, there is a minor difference in directory structure. Take the user account as example, to distinguish different users under Multi-Domain version, the administrator needs to specify the complete email address as the user accounts. (such as sales@openfind.com, instead of only use “sales” in the Single-Domain). Besides the account settings, there is no significant difference between the version of Single-Domain and Multi-Domain.

**Q13. Does Mail2000 WebMail interface support Sendmail system?**

Mail2000 is developed as the full-featured messaging system providing high efficient and stable mails transmission, and is compliant with most internet standard protocols, including SMTP, POP3, IMAP4, and HTTP. Therefore, Mail2000 provides both WebMail interface and mail transmission kernel, and does not need nor can use the Sendmail to be the underlying mail transmission kernel.

**Q14. How to estimate the amount of required disk space?**

The estimated space is (Number of users) x (Mailbox capacity). For example, if there are 300 user accounts in the company, and quota of each account is 100MB, we suggest reserving at least 300\* 100 MB = 30 GB.

If most of users will retrieve messages from POP3 to local mail clients, then you may lower the size of estimated space; however, if most of users prefer to check messages through WebMail interface, we recommend reserving even larger spaces for users.

**Q15. How to partition the disk before installing Mail2000 Messaging System**

Partition	Suggested Packages
<ul style="list-style-type: none"> <li>● SWAP: at least 2G , or RAM * 2</li> <li>● / 1G</li> <li>● /var 2G</li> <li>● /home 4G</li> <li>● /usr 2G</li> <li>● /webmail Remaining space (at least 20G)</li> </ul>	<ul style="list-style-type: none"> <li>● Kernel Development</li> <li>● Development Tools</li> <li>● CGI.pm-2.74</li> </ul>

**Q16. How much does the Mail2000 Messaging System cost?**

Mail2000 is charged by mail account license and plus optional modules fee additionally. Please consult with the resellers/distributors or mail to [imt@openfind.com](mailto:imt@openfind.com) for detail price.